



PROVIDING SOLUTIONS THROUGH SERVICE

Repair/Service of Patient Monitoring Equipment Warranty
Effective 3/1/19

Warranties cover parts and labor only for the components repaired or replaced on the original unit. The warranty begins on the date of shipment and ends at the times listed below. This warranty extends only to the original purchaser and cannot be transferred to anyone who subsequently purchases, leases, or otherwise obtains the goods from the original purchaser. Warranties will be void if evidence of abuse, misuse, neglect, or tampering. Any goods replaced or repaired during the warranty period will be covered only for the remainder of the original warranty period. This warranty does not apply if the unit has been altered or repaired by persons not authorized by Sage Services Group. Please review the schedule below for length of term per item.

REPAIR WARRANTY

A. Single and Multi-Parameter Modules

- | | |
|-----------------------|-------------|
| 1. Plastics | No Warranty |
| 2. Pneumatic Assembly | 1 Year |
| 3. Component | 1 Year |

B. Monitors

- | | |
|-----------------------|-------------|
| 1. Plastics | No Warranty |
| 2. Pneumatic Assembly | 1 Year |
| 3. Component | 1 Year |
| 4. LCDs | 1 Year |

C. Transmitters

- | | |
|--------------|-------------|
| 1. Plastics | No Warranty |
| 2. Component | 6 Months |

D. TOCOs

- | | |
|--------------|-------------|
| 1. Plastics | No Warranty |
| 2. Component | 6 Months |

E. Pneumatic Power Equipment

- | | |
|------------------------|----------|
| 1. Mechanical Assembly | 6 Months |
| 2. Block Casing | 6 Months |

F. Blenders

- | | |
|------------------------|----------|
| 1. Mechanical Assembly | 6 Months |
| 2. Component | 6 Months |

G. CO2 Gas Analyzers

- | | |
|--------------------|----------|
| 1. M3015A & M3015B | 6 Months |
| 2. Capno Series | 3 Months |
| 3. SAMs | 3 Months |

H. Anesthesia Multi-Gas Analyzers

- | | |
|-----------------------|-------------|
| 1. Casing | No Warranty |
| 2. Pneumatic Assembly | 3 Months |
| 3. Component | 3 Months |

506 Deanna Lane, Charleston, SC 29492

Toll Free (877) 281-SAGE www.SageServicesGroup.com Fax (866) 345-5544



PROVIDING SOLUTIONS THROUGH SERVICE

Outright Purchase of Patient Monitoring Equipment Warranty
Effective 3/1/19

Warranties cover parts and labor on the refurbished unit. The warranty begins on the date of shipment and ends at the times listed below. This warranty extends only to the original purchaser and cannot be transferred to anyone who subsequently purchases, leases, or otherwise obtains the goods from the original purchaser. Warranties will be void if evidence of abuse, misuse, neglect, or tampering. Any items replaced or repaired during the warranty period will be covered for the remainder of the original warranty period. This warranty does not apply if the unit has been altered or repaired by persons not authorized by Sage Services Group. Please review the schedule below for length of term per item.

OUTRIGHT WARRANTY

A. Single and Multi-Parameter Modules

- | | |
|-----------------------|-------------|
| 1. Plastics | No Warranty |
| 2. Pneumatic Assembly | 1 Year |
| 3. Component | 1 Year |

B. Monitors

- | | |
|-----------------------|-------------|
| 1. Plastics | No Warranty |
| 2. Pneumatic Assembly | 1 Year |
| 3. Component | 1 Year |
| 4. LCDs | 1 Year |

C. Transmitters

- | | |
|--------------|-------------|
| 1. Plastics | No Warranty |
| 2. Component | 6 Months |

D. TOCOs

- | | |
|--------------|-------------|
| 1. Plastics | No Warranty |
| 2. Component | 6 Months |

E. Pneumatic Power Equipment

- | | |
|------------------------|----------|
| 1. Mechanical Assembly | 6 Months |
| 2. Block Casing | 6 Months |

F. Blenders

- | | |
|------------------------|----------|
| 1. Mechanical Assembly | 6 Months |
| 2. Component | 6 Months |

G. CO2 Gas Analyzers

- | | |
|--------------------|----------|
| 1. M3015A & M3015B | 6 Months |
| 2. Capno Series | 3 Months |
| 3. SAMs | 3 Months |

H. Anesthesia Multi-Gas Analyzers

- | | |
|-----------------------|-------------|
| 1. Casing | No Warranty |
| 2. Pneumatic Assembly | 3 Months |
| 3. Component | 3 Months |

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PROVIDING SOLUTIONS THROUGH SERVICE

Replacement Parts Warranty
Effective 3/1/19

Sage Services warrants the goods purchased to be free from defects in materials or workmanship under normal use during the warranty period. The warranty begins on the date of shipment and ends after thirty (30) calendar days unless otherwise noted on quote, estimate or purchase order. This warranty extends only to the original purchaser and cannot be transferred to anyone who subsequently purchases, leases or otherwise obtains the goods from the original purchaser. Any goods replaced or repaired during the warranty period will be covered for the remainder of the original warranty period. Warranty will be null and void immediately if purchaser tampers with warranty stickers, alters, modifies, drops, abuses, or by any other means damages original goods.

In the event the goods exhibit a defect in material or workmanship within the warranty period, Sage will provide the warranty services according to the following terms and conditions:

1. If goods exhibit a defect in material or workmanship within the first 30 days of the warranty period, Sage will replace the goods with a like item. In the event a replacement is not available, the purchaser will be required to send the defective goods to Sage for repair as remedy.
2. If goods exhibit a defect in material or workmanship after the initial 30 days of the warranty period, Sage will repair the goods as remedy.

This warranty does not extend to any goods that have been damaged or rendered defective (a) as a result of use other than for its normal intended use, failure to use the goods in accordance with the OEM user manual or other misuse, abuse or negligence; (b) by the use of parts not sold by Sage; (c) by modification of the goods; (d) as a result of service by anyone other than Sage; (e) improper transportation of packing when returning the goods to Sage; (f) unusual physical or electrical stress or interference, failure or fluctuation of electrical power, lightening, static electricity, fire or acts of God.

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PROVIDING SOLUTIONS THROUGH SERVICE

Exchange of Patient Monitoring Equipment Policy
Effective 3/1/19

If an item(s) is sold on an "Exchange" basis, the customer must return a like, repairable item. The exchange return must be received within fifteen (15) calendar days from the original date of shipment. Failure to return a like, repairable item will result in additional billing. If attempting to return the exchange item after fifteen (15) calendar days from the original date of shipment, customer must obtain prior authorization from Sage. If approved, a restock fee will be charged. The fee will be assessed at 25% of the original invoiced price.