

SAGE SERVICES GROUP ANNOUNCES ISO 9001:2008

Sage Services Group Achieves ISO 9001:2008 Quality Management System Certification, Demonstrating Its Unwavering Commitment to Continuous Process Improvement

Charleston, SC, January 5, 2014— Sage Services Group (Sage), a leading provider of medical patient monitoring services, parts, and accessories, was recently certified as ISO: 9001:2008 compliant after a comprehensive analysis of its quality controls system, conducted by Management Certification of North America (MCNA), an independent third party registrar. The achievement is one Sage is particularly proud of as it demonstrates a commitment to providing the highest quality products and services to its customers and further establishes Sage as a leader in the medical equipment/services marketplace.

Company President and Founder, Joe Harper, believes that the ISO quality management certification "is a momentous achievement that all of our employees can take pride in accomplishing." He adds that the certification scope is applicable to all aspects of Sage's business including: Repair, Replacement Parts, Refurbished Equipment and Patient Cables. Harper states, "ISO 9001 focuses on all aspects of our quality management systems and provides our company both the structure and tools to ensure that our products and services consistently meet or exceed our customers' expectations."

The ISO 9001 standard has become an international reference for quality management requirements in business-to-business relationships. The ISO 9001:2008 standard is one of the most widely known standards, implemented by over 800,000 organizations in 162 countries. The standard provides a framework of requirements for businesses to fulfill customer quality expectations, follow applicable regulatory requirements, enhance customer satisfaction, and pursue continuous performance improvement.